



drchristineriordan@gmail.com | www.christineriordan.com

Over 20 years of successful experience in providing strategic, operational, marketing, fiscal, and change leadership in organizations.

Strategic, results-oriented leader with a strong track record of performance. Effective at determining specific strategies and operational tactics to advance organizations from a variety of industries.

Considered an international expert in leadership development, team performance, and diversity management.

Additional areas of expertise include:

- Strategic and operational planning and execution, including development of specific action plans and resource allocation
- Competitive analysis
- Finance, budgeting, and auditing
- Profitability and cost analysis
- Revenue optimization
- Branding and marketing
- Public and media relations
- Strategic partnerships and joint alliances
- Global experience
- Leadership development
- Talent management and succession planning
- Team building and performance improvement
- Organizational structure
- Change leadership
- Diversity management and inclusive excellence
- Policy and procedure development
- Governance
- Multiple industry experience

PROFESSIONAL EXPERIENCE

President-elect: July 2015

Adelphi University

On December 2, 2014, the Board of Trustees unanimously named Dr. Riordan the 10th president of Adelphi University, a 118-year-old private institution located in Garden City, New York, with satellite campuses in Manhattan, Suffolk County, and Hudson Valley. Dr. Riordan will begin her term on July 1, 2015. Dr. Riordan succeeds Dr. Robert Scott, who has served as president since 2000. With over 8,000 undergraduate and graduate students, Adelphi is a nationally ranked, doctoral research university with a strong combination of academic programs and research in the liberal arts, STEM, business, education, and healthcare-related fields.

Executive Advisor, Provost, and Professor of Management: 2013 – June 2015

University of Kentucky

- The Provost is the Chief Academic Officer responsible for all academic operations, which constitutes about \$1 billion of the total operations of the University. The University of Kentucky has more than 30,000 students, 19,000 full and part-time employees and a total budget of \$3 billion.
- Oversight included 16 colleges, an extensive library system, undergraduate education, graduate education, enrollment management, information technology, student support services, international programs, institutional research, and institutional effectiveness. The colleges include Agriculture, Food and Environment, Arts and Sciences, Business and Economics, Communication and Information, Dentistry, Design, Education, Engineering, Fine Arts, Health Sciences, Law, Medicine, Nursing, Pharmacy, Public Health, and Social Work.
- Initiatives included: the refinement of a responsibility centered financial and budget system, the expansion of the residential live and learn programs from 13 to 19 programs, an increase in enrollment in these residential programs from 874 to over 1,700 students, the implementation of new admissions marketing techniques and record enrollment growth for incoming students, the development of a focused and coordinated approach to retention across campus, the expansion of global activities with the addition of the Office for China Initiatives, and increasing support for new online courses and programs.

Dean and Professor of Management: 2008 – 2013

Daniels College of Business, University of Denver

The Dean is the chief executive officer of the Daniels College. Responsible for the administrative and academic functions of the Daniels College and serve as the leading advocate of the faculty, programs and students to the business community and other external constituencies. Selected notable accomplishments include:

- Managed the college as an \$86 million operating unit of the University of Denver.
- Developed and lead a robust fund-raising operation for the College. In 2012, obtained the highest year of giving in the history of the College at \$18.6 million; raised over \$45 million in the last three years. Increased endowment from \$70 million in 2008 to over \$110 million in 2013.
- Managed risk of activities.
- Lead regular reviews, updates, and execution of the Daniels Tomorrow Strategic Plan. Involved over 350 people in the initial design of the plan in 2008.
- Attracted, developed, and retained talented and accomplished faculty and staff.
- Managed college-wide external boards, including international advisory boards.
- Implemented marketing and branding profile for Daniels, including a strong media relations program.
- Promoted diversity and inclusive excellence in college.
- Cultivated student, faculty, staff, friends and alumni engagement with college.

Associate Dean for External Relations: 2005 - 2008

Luther Henderson University Chair in Leadership

Neeley School of Business, TCU

Responsible for the functions of marketing, public relations, alumni relations, executive education, and student leadership programs. Also, served as the business school liaison to develop the new interdisciplinary Energy Institute at TCU.

Founding and Managing Director, Institute for Leadership Advancement: 1995-2005

Assistant and Associate Professor of Management

Terry College of Business, University of Georgia

Founded a major leadership institute that designed and delivered leadership programs for undergraduate students, graduate students, and executives.

State Farm Insurance Companies: 1999 – Present; Yearly Contract Executive Consultant

Serve as a contract consultant to zone and corporate executives.

Executive Consultant: 1995-Present

Consultant to a variety of organizations: Lockheed Martin Aeronautics, Ben E. Keith Foods, Waffle House, among others.

BOARD LEADERSHIP AND MEMBERSHIPS

RE/MAX Holdings, Inc. (NYSE: RMAX)

- Director (2015 - Present)
- Audit Committee (2015 – Present)

Central Bank of Lexington

- Advisory Board Member (2014 – Present)

Georgia Institute of Technology

- President’s Advisory Council (2013-Present)

AACSB, International Accrediting Association for Business Schools

- Board of Directors (2013-2014)
- Audit Committee (2013- 2014)
- Peer review teams (July 2011- 2014)
- 6th year peer review teams (July 2011- 2014)
- Maintenance of Accreditation Committee (2011- 2014)
- Corporate Relations Committee (current)
- Marketing and Branding Task Force (2011- 2012)
- Corporate Task Force (2012)

Colorado Society of CPAs: 2011- 2014

- Board of Directors

Mile High United Way: 2010- 2013

- Treasurer/Chair of Finance Committee (budget, investments, audit)
- Board of Trustees
- Strategic Planning Committee
- Real Estate Committee

Olympic Exploratory Committee for Governor of Colorado and Mayor of Denver: 2012

- Chair of Why/Why Not Committee (economic impact analysis, evaluation of pros/cons of hosting winter Olympics)

Rocky Mountain Junior Achievement: 2008- 2013

- Board of Directors
- Strategic Planning Committee

Beta Gamma Sigma: 2012-2013

- Board of Directors

Southern Management Association: 1997-2006

- Past President, President, Vice President, Board of Governors

SELECT PUBLICATIONS

- Diversity is useless without inclusivity, *Harvard Business Review Blog*, June 2014.
- Three ways leaders can listen with more empathy, *Harvard Business Review Blog*, January 2014.
- How to juggle multiple roles, *Harvard Business Review Blog*, October 2013.
- We all need friends at work, *Harvard Business Review Blog*, July 2013.
- Work-life balance isn't the point. *Harvard Business Review Blog*, June 2013.
- The positive returns of a happy workforce. *Financial Times*, May 2013.
- Foster a culture of gratitude. *Harvard Business Review Blog*, April 2013.
- Killer apps: How to effectively complete a job application, *US News & World Report*, April 2013.
- Three ways overconfidence can make a fool of you, *Forbes*, January 2013.
- Woman power could decide 2012, *Politico*, October 2012.
- How to use optimism to defeat adversity, *Forbes*, September 2012.
- The value you create: Your raison d'être, *SmartBrief on Leadership*, August, 2012.
- Test pattern or job discrimination? The paradox of ability tests in hiring. With Robert Gatewood. *CNBC and WSJ MarketWatch*, July 2012.
- Take these four steps if you want to lead big change, *Forbes*, June 2012.
- For great teamwork: Start with a social contract. *Harvard Business Review Online*, April 2012.
- Seven steps to conquering self-doubt, *Forbes*, April 2012.
- How to deal with really tough criticism, *Forbes*, February 2012.
- Give the holiday gift of a remarkable customer experience, *Forbes*, December 2011.
- Why teams turn toxic, and how to heal them, *Forbes*, September 2011.
- Corporations, listen up: Sex discrimination will cost you big bucks. *Daily Finance*, April 2011.
- It's a matter of mindset: Ten principles for unleashing critical thinking. *Huffington Post*, March 2011.
- Six elements of mental toughness, *Forbes*, September 2010.
- Hard won workplace advice for my daughter, *Forbes Woman*, August 2010.
- Sometimes micromanaging is good and necessary. But not for long, *Forbes*, July 2010.
- Nice guys may finish last, *CNBC and Career Builder*, April 2010.
- Putting power behind your actions, *Huffington Post*, January 2010.
- Not business as usual, September 2009, *Colorado Biz Magazine*.
- Employee call to action: How you can help your organization recover and thrive, August 2009, *Colorado Biz Magazine*.
- **Additional media coverage:** *CNN, MSNBC, CNBC, Forbes, Huffington Post, Chief Learning Officer, Fortune, Investor's Daily, USA Today, New York Times, Chicago Tribune, Winning Workplaces, Entrepreneur Magazine, International Herald Tribune, Working Mother, Winning Workplaces, Capital Hill Blue, BizEd Magazine, Psychology Today*, among others.
- **Additional publications:** Twenty-nine academic publications with over 3,000 citations of research.

EDUCATION

Ph.D. (1995): Major in Organizational Behavior; Minor in Human Resource Management; *Georgia State University*, Atlanta, Georgia
Master of Business Administration (1989); *Georgia State University*, Atlanta, Georgia
Bachelor of Textile Engineering (now called Material Sciences Engineering) (1987). *Georgia Institute of Technology*, Atlanta, Georgia

SELECT AWARDS

- Girl Scout Woman of Distinction, 2013
- Power Book for Education and Non-Profit Leaders, *Denver Business Journal*
- Executive Edge Profile, *Colorado Biz Magazine*
- Most Brilliant Minds in Tarrant County, *Fort Worth Magazine*
- Top 40 under 40, *Georgia Trend Magazine*
- Terry College of Business, Teacher of the Year
- Sarah Moss Fellowship for International Research
- Michael Driver Award for Best Careers Article